GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA

UNSTARRED QUESTION NO:638
ANSWERED ON:25.02.2009
MISMANAGEMENT IN CGHS DISPENSARIES
Singh Shri Uday;Vijay Krishna Shri

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) hether the Government has received complaints regarding supply of fake medicines or non- issue of specific medicines, mismanagement, irregularities and non-indenting of local purchase medicines etc. to the CGHS beneficiaries in Delhi;

(b) if so, the details of such complaints received during the last two years and current year dispensary-wise; and

(c) the action taken by the Government on the said complaints including the steps taken or proposed to be taken by the Government to check such irregularities in the CGHS dispensaries?

Answer

THE MINISTER OF STATE FOR HEALTH & FAMILY WELFARE (SMT. PANABAKA LAKSHMI)

(a): No, Sir.

(b): In view of (a) above, question does not arise.

(c): The CGHS dispensaries have been instructed by the Medical Store Depot, CGHS, that against the prescription of the Specialists the medicine of potency and therapeutical value, where ever it is available in the Medical Store Depot and supplied to the dispensary, may be supplied to the beneficiaries. The prescribed medicines should be indented only in case no such medicine is available in the stock of the dispensary.

The authenticity and quality of medicine is being ensured by insisting on a Good Manufacturing Certificate as pre-requisite for eligibility of any manufacturer to supply medicines to MSD and MSO. All the medicines procured by the Medical Store Depot and the Medical Stores Organization and supplied to the CGHS dispensaries undergoes double sample testing at a Government and a Government Approved Laboratory before delivery to the MSD and MSO. However, beneficiaries can lodge their representation with the Additional Director, Medical Store Depot, CGHS, Gole Market, New Delhi, in case of any complaint about the quality of medicines supplied to them.